



108 Harley Street aims to provide a high standard of service and patient care. In order to assist with our on-going programme of quality control, we welcome feedback from our patients.

Consultant

Table with 5 columns: Question, Excellent, Good, Unsatisfactory, Very Poor. Rows include appointment date, level of care, and helpfulness.

Nursing

Table with 5 columns: Question, Excellent, Good, Unsatisfactory, Very Poor. Rows include results explained, care provided, and helpfulness.

Administration – Receptionist

Table with 5 columns: Question, Excellent, Good, Unsatisfactory, Very Poor. Rows include staff professionalism, friendliness, and helpfulness.

Accounts Department

Table with 5 columns: Question, Excellent, Good, Unsatisfactory, Very Poor. Rows include staff courtesy and insurance claim speed.

Typing Department

Table with 5 columns: Question, Excellent, Good, Unsatisfactory, Very Poor. Rows include satisfaction with clinic letter quality and timeline.

Facilities - How would you rate the following in terms of cleanliness, appearance, room (space), lighting and comfort?

Table with 5 columns: Facility, Excellent, Good, Unsatisfactory, Very Poor. Rows include overall appearance, waiting room, changing facilities, and treatment room facilities.

Please add any further comments:

Horizontal lines for writing further comments.

Name: _____ Date: _____

Account paid by: Medical insurer Self paying Company Embassy Other _____

Nature of appointment:

Recommended by: NHS GP Private GP Company Doctor Consultant Friend Existing Patient

Other _____

Official referral: NHS GP Private GP Company Doctor Consultant Friend Other _____

Grid of service categories with icons: Breast, Skin, Gilmore's Groin & Hernia, Sports Injury, Vascular, Women's Health, Rectal, X-Ray & Imaging, Day Surgery.