



108 Harley Street aims to provide a high standard of service and patient care. In order to assist with our on-going programme of quality control, we welcome feedback from our patients.

Radiologist

Excellent Good Unsatisfactory Very Poor

Was your appointment date and time at your request? Excellent Good Unsatisfactory Very Poor

How would you rate the level of care provided by your radiologist? Excellent Good Unsatisfactory Very Poor

Was the information provided by your radiologist helpful? Excellent Good Unsatisfactory Very Poor

Radiographer

How would you rate the level of information provided before your scan? Excellent Good Unsatisfactory Very Poor

How would you rate your radiographer today? Excellent Good Unsatisfactory Very Poor

Administration – Receptionist

Was the member of staff booking your appointment professional and helpful? Excellent Good Unsatisfactory Very Poor

Was the receptionist friendly and informative? Excellent Good Unsatisfactory Very Poor

If payment was taken, was the receptionist helpful and approachable? Excellent Good Unsatisfactory Very Poor

Accounts Department

Was the member of staff courteous and efficient? Excellent Good Unsatisfactory Very Poor

Were you happy with the speed of your insurance claim? Excellent Good Unsatisfactory Very Poor

Typing Department

Were you satisfied with the quality of your radiology report?? Excellent Good Unsatisfactory Very Poor

Were you satisfied with the timeliness of receiving your report? Excellent Good Unsatisfactory Very Poor

Facilities - How would you rate the following in terms of cleanliness, appearance, room (space), lighting and comfort?

Overall appearance of building Excellent Good Unsatisfactory Very Poor

Waiting room Excellent Good Unsatisfactory Very Poor

Changing facilities Excellent Good Unsatisfactory Very Poor

Treatment room facilities Excellent Good Unsatisfactory Very Poor

Please add any further comments:

Name: _____ Date: _____

Account paid by: Medical insurer Self paying Company Embassy Other _____

Nature of appointment: _____

Recommended by: NHS GP Private GP Company Doctor Consultant Friend Existing Patient Other _____

Official referral: NHS GP Private GP Company Doctor Consultant Friend Other _____

	Breast		Skin		Gilmore's Groin & Hernia
	Sports Injury		Vascular		Women's Health
	Rectal		X-Ray & Imaging		Day Surgery